

Welcome to your home away from home!

We look forward to having you as a guest in our apartments. To ensure your comfort and safety, please take the time to review the following information:

Address: Skjettenveien 44, 2013 SKJETTEN

Check-in from 3:00 PM Check-out by 11:00 AM

Emergency Numbers:
Fire: 110
Police: 112
Ambulance: 113

Other emergency numbers:
Emergency phone for the deaf (SMS): 1412
Concern phone (Police): 02800
Emergency medical service (nearest): 116117
Poison Information: 22 59 13 00

# What to do if the fire alarm goes off?

- Escape routes are clearly marked throughout the building. Please take the time to familiarize yourself with the escape routes upon arrival.
- Smoke detectors are located in the apartment and common areas.
- In case of a fire alarm, leave the apartment immediately and follow the escape routes to the emergency exits.
- Wait until the fire department gives a clear signal to re-enter.
- The evacuation plan is posted inside the apartment door. Please take a look at it so you are aware of the quickest way out in case of emergencies.
- Avoid placing personal belongings that may obstruct escape routes.
- Familiarize yourself with the location of the nearest fire extinguisher or fire hose.

#### **House Rules:**

- Smoking, disabling fire and smoke alarms in apartments and common areas is prohibited and may result in a fine of NOK 5,000.
- Do not wear shoes in the apartment that may damage the floor.
- Ensure all windows and skylights are closed before leaving the apartment. Do not leave skylights, windows, and balcony doors open when it's raining.
- Between 11:00 PM and 8:00 AM, there should be no disturbances from the apartment.
   Violations of disturbance rules and/or vandalism may lead to immediate eviction before the lease expires.
- Note that damage to furniture may incur additional costs.
- In cases where the fire department is unnecessarily called after the alarm is triggered by the tenant, the tenant will be billed for the call-out. All smoke detectors/fire alarms on this property are directly connected to the fire department.
- Before checking out, please take a moment to clean up after yourself. Kindly dispose of all trash in the provided bins and empty the refrigerator of any personal food items. This helps us maintain a clean and pleasant environment for all guests.

Thank you for your understanding and cooperation!

## **Stove Usage Instructions:**

**Prepare the kitchen experience:** Let's get cooking! Place an induction pot on the desired hotplate.

**Power challenges:** If the hotplates are not functioning properly, try giving the stove alarm (the small white box under the kitchen hood) a friendly "beep" by pressing the reset button. It's like giving it a little encouragement.

**Reset control:** If the stove still doesn't turn on, quickly take a trip to the fuse box. Find the red main switch, give it a short pause, and then turn it back on.

Gentle touch: Turn on the hotplate again and see if it responds positively.

**Cooking:** When you're ready to prepare delicious dishes, activate the desired hotplate and adjust the heat to the desired level. Note that these hotplates heat up quickly, so be careful!

*Kitchen interaction:* Every cooking experience is better with a good partner, in this case, the kitchen hood. Always remember to turn it on to keep the air fresh and clean while cooking.

Have you accidentally activated the child lock on the hotplates? To deactivate the child lock on the stove, give it a friendly touch. Hold down the dedicated lock button for a full 5 seconds or until the indicator light stops flashing. Remember to check that the lock is off before using the stove as usual.

## **Dishwasher Usage Instructions:**

**Preparation:** Before starting the dishes, make sure to open the water supply to the machine. The dishwasher is ready to do its job when the water is clear. (See instructions)

**Correct tablet choice:** Place a dishwasher tablet in the dishwasher. It will ensure that your plates are sparkling clean. Make sure to use only dishwasher tablets. If you use liquid soap, it can lead to a "foam party" both inside and around the machine - let's avoid this for a smoother experience!

**Program selection:** Choose the optimal program for the dishwasher. Let it do the job by starting the program that suits best.

**Finish:** When the dishwasher is done, give yourself a pat on the back for a well-done job. Thank you for using the dishwasher and ensuring a clean kitchen!

#### Check-in Procedure:

Door codes are activated from 3:00 PM. Any errors or deficiencies at check-in should be reported in writing via email to apartments@maya.no. Feel free to include pictures.

#### **Check-out Procedure:**

Check-out is by 11:00 AM. Please contact us in advance if you want the option to extend the checkout time. All waste and garbage should be removed from the apartment before checkout. Remember to empty the refrigerator and start the dishwasher. You will receive 2-3 dishwasher tablets upon arrival. Refilling of dishwasher tablets is not included.

Use the three waste containers outside to dispose of garbage, cardboard/paper, and glass/metal. Additional fees for forgotten garbage may be invoiced later!

WiFi: Maya Apartments – C / AB Password: Maya010921

Access to the common laundry room in building 3 basement: 7702

**Smoking only allowed outdoors**: We have placed a dedicated ashtray at the entrance to building 3 for guests who wish to smoke. We appreciate if you can help keep the area clean by cleaning up after yourself. Thank you in advance!

### **Public transportation:**

Bus

The nearest bus stop is called "STAV," located right outside Building 1.

To Lillestrøm Bus Terminal (approx. 10 minutes): Bus line 380

To Oslo Bus Terminal (approx. 50 minutes): Bus line 380

From Olavsgaard, there are several bus connections, such as "Flybusseksrepressen."

We recommend downloading the "Ruter" app on your phone if you don't have it already. With this app, you can buy tickets, plan your route, find travel with all public transport, except regional buses and "Flybussekspressen": https://www.flybussen.no/

Train between Lillestrøm and Gardermoen Airport (Oslo Airport)

L12, Eidsvoll

R10 Lillehammer

or R11 Eidsvoll

Flytoget, Airport Express: https://flytoget.no/

Taxi, Nedre Romerike Taxi:

Order a taxi via the "Svippr" app or call directly at 09080 or from a foreign number +47 67 10 00 80 Website: https://www.nrtaxi.no

We wish all our guests a pleasant stay 😊

# **Dining options:**

We have chosen not to offer dining services in our self-service apartments. You can easily visit the nearest grocery store located at Skjettentoppen, Skjettenveien 40C. Or the Meny store, located at Nordens vei 15. In addition, there is the option for food delivery directly to your door from various providers if you prefer.

### Is tap water safe to drink?

Absolutely! Tap water in Norway is completely safe to drink. In fact, Norway is ranked as one of the best countries in the world in terms of the quality of tap water.

### Heating in the apartment:

All apartments have underfloor heating. The waterborne system provides even heat throughout the house, contributing to a comfortable and good indoor climate. Each room in the apartment has a thermostat to regulate the heat level. If you are turning up the underfloor heating for the first time when the outside temperature drops, be prepared for it to take up to a day before you notice the difference. The outside temperature is related to how quickly the floor heats up.

# Facts about "Old Kasjotten"

The local community today may know Kasjotten as "Kasjotten Hotel" and "Stav Gjestegaard." This was once a hotel with a lot of character. The current owners purchased the building and property in 2006. They decided to close the hotel business and began renovating the old hotel in 2016. At the same time, a new and modern annex was built with the same brick facade – what is now Building 1. On September 1, 2018, the new building with 21 apartments was ready to welcome the first guests.

The original Kasjotten has a long history. It started as early as 1863 when it was first built and operated as a prison until 1904. From 1923, the district community decided that it should be used as a mental asylum for women. The asylum lasted for around 50 years before being converted into a hotel.

The hotel had 38 guest rooms, 24 of which are old prison cells merged two by two. Apart from retaining the old, characteristic brick building, the hotel kept several interior elements from the prison era. Straight out of an Agatha Christie mystery novel, hotel guests could experience, among other things, ceiling beams, as well as old lavish interiors in brown, red, and gold. They even kept the old cell doors, which included a peephole and a hatch to serve food to the prisoners. The name of the hotel was therefore not randomly chosen.

The apartment business today is operated by Maya Apartments, headquartered in Oslo. The apartments are no longer haunted by the old-fashioned interior. Inspired by Scandinavian style, Maya Apartments invites you to 44 completely renovated modern apartments with playful interiors.

# **Contact Information:**

Landlord: Maya Apartments AS Email: apartments@maya.no Phone: +47 917 07 780

Our office hours: Monday – Friday | 9:00 AM – 4:00 PM Saturday and Sunday | Closed

We are always here for you! Our emergency phone is available 24/7. So if you need assistance, we are just a phone call away. Please follow simple instructions when calling, and we will be quick to assist you.