



Welcome to Your Home Away from Home!

We are thrilled to have you as a guest in our apartment units. To ensure your comfort and safety, please take a moment to review the following information:

Address: Thorvald Meyers gate 38, 0555 OSLO

Check-in from 3:00 PM

Check-out by 11:00 AM

Emergency Numbers in Norway:

Fire: 110

Police: 112

Ambulance: 113

Other emergency numbers:

Emergency phone for the deaf (SMS): 1412

Concern hotline (Police): 02800

Emergency medical service (nearest): 116117

Poison information: 22 59 13 00

What to do in case of a fire alarm?

Escape routes are clearly marked throughout the building. Please take the time to familiarize yourself with the escape routes upon arrival.

- Smoke detectors are placed in the apartment and common areas. In the event of a fire alarm, evacuate the apartment immediately and follow the escape routes to emergency exits. Wait until the fire department signals that it is safe to re-enter.
- The evacuation plan is located inside the apartment door. Please take a look at it so you are aware of the quickest way out in case of emergencies.
- Avoid placing personal belongings that may obstruct escape routes.
- Familiarize yourself with the location of the nearest fire extinguisher or fire hose.

House Rules:

- Smoking, disabling fire and smoke alarms in apartments and common areas is prohibited and may result in a fine of NOK 5,000.
- Do not wear shoes in the apartment that may damage the floor.
- Ensure all windows and skylights are closed before leaving the apartment. Do not leave skylights, windows, balcony doors open when it is raining.
- Between 11:00 PM and 8:00 AM, there should be no disturbances from the apartment. Violations of disturbance regulations and/or vandalism may lead to immediate eviction before the end of the lease.
- Note that damage to furnishings may incur additional costs.
- In cases where the fire department is unnecessarily called after the alarm is triggered by the tenant, the tenant will be billed for the response. All smoke detectors/fire alarms on this property are directly connected to the fire department.
- Before checking out, please take a moment to clean up after yourself. Please dispose of all garbage in the available bins and empty the refrigerator of any personal food items. This helps us maintain a clean and pleasant environment for all guests.

Thank you for your understanding and cooperation!

Check-in Procedure:

Door codes are activated from 3:00 PM. Any errors or issues during check-in must be reported in writing via email to apartments@maya.no. Feel free to include pictures.

Check-out Procedure:

Check-out is no later than 11:00 AM. Contact us in advance if you wish to extend the check-out time. All waste must be removed from the apartment before departure. Remember to empty the refrigerator and start the dishwasher if possible. You will receive 2-3 dishwasher tablets upon arrival. Refilling of dishwasher tablets is not included. Please use the waste containers for general waste and cardboard located outside the elevator.

No Smoking!

Please note that smoking is strictly prohibited inside the apartments and common areas. Thank you for your understanding and cooperation in maintaining a smoke-free environment.

Instructions for Using the Stove:

Prepare the kitchen experience: Let's get started with cooking! Place an induction pot on the desired hotplate.

Power challenges: If the hotplates are not working properly, try giving the stove alarm (the small white box under the kitchen hood) a friendly "beep" by pressing the reset button. It's like giving it a little encouragement.

Reset check: If the stove still doesn't turn on, quickly take a trip to the fuse box. Find the red main switch, give it a short break before turning it back on.

Gentle touch: Turn on the hotplate again and see if it responds positively.

Cooking: When you're ready to prepare delicious dishes, activate the desired hotplate and adjust the heat to the desired level. Note that these hotplates heat up quickly, so be careful!

Kitchen interaction: Every cooking experience is better with a good partner, in this case, the kitchen hood. Always remember to turn it on to keep the air fresh and clean while cooking.

Have you accidentally activated the child lock on the hotplates? To deactivate the child lock on the stove, give it a friendly touch. Hold down the dedicated lock button for a full 5 seconds, or until the indicator light stops glowing. Remember to check that the lock is off before starting to use the stove as usual.

Instructions for Using the Dishwasher:

Preparation: Before starting the dishwasher, make sure to open the water to the machine. The dishwasher is ready to perform its job when the water is clear. (See instructions)

Proper tablet selection: Place a dishwasher tablet in the dishwasher. It will ensure that your dishes are sparkling clean. Be sure to use only dishwasher tablets. If you use liquid soap, it may cause a "foam party," both inside and around the machine – let's avoid this for a smoother experience!

Program selection: Choose the optimal program for the dishwasher. Let it do the job by starting the program that suits best.

Completion: When the dishwasher is finished, give yourself a pat on the back for a job well done. Thank you for using the dishwasher and ensuring a clean kitchen!

Parking:

We do not offer guest parking. Please use the nearest street parking or parking garage.

Luggage Storage:

Unfortunately, we do not have facilities for luggage storage here. The nearest storage option is at Oslo Central Station.

Wifi:

Each apartment has a unique WiFi code, indicated at the entrance of your apartment.

Apple TV Instructions:

Enjoy exclusive Apple TV shows in the living room.

- Log in with your own Apple ID for personal entertainment.
- Explore free APPs with Maya Apartments' Apple ID. Use the password 'Maya2038' for access to Apple TV.
- Wake up the TV or Apple TV from sleep mode with a simple tap.
- If you have an iPhone, you can use it as a remote control.

Please note that we do not offer cable TV or TV outlets.

Public Transportation:

If you plan to use public transportation, we recommend taking the tram from Oslo Central Station (Jernbanetorget). The most common trams you can take are tram 11, 12, or 13.

Nearest tram stop: **Olaf Ryes plass**

Note that tram tracks may change. For more information, please use the "Ruter app" on your mobile phone or visit this website: <https://ruter.no/en/>.

Book a taxi at 02323, the Taxifix mobile app, or www.oslotaxi.no.

- regular taxi
- airport taxi (fixed prices to Oslo Airport)
- maxitaxi (5–16 people).
- Text telephone for the deaf: phone 22 38 85 85

Shops and Restaurants Nearby:

Grocery stores:

- Xtra Birkelunden
- Kiwi Markveien

Restaurants:

- Good Bread: [Link]
- Braud Toastbar: [Link]
- Digg Pizza
- Theka – Indian Street: [Link]
- Mucho Mas
- Tim Wendelboe

Laundry Facilities Nearby:

If your apartment does not have a washing machine and you want to use this service, there is a convenient coin-operated laundry nearby in Grünerløkka. You can visit "Clean Kokos" at Markveien 28 A or "Snarvask" at Sannergata 25.

About the Building:

Maya Apartments Grünerløkka is located in an old police and fire station in the Grünerløkka district. Firefighters occupied the main building, while the police station was located in the smaller building in the courtyard. The masonry building on the left when entering the courtyard, characterized by the prison bars on the windows, was used as a drunk tank and for villains held in custody. The glasshouse on the right was the stable for the horses. The building was erected in 1876 and was in service for citizens until 1973.

Contact Information:

Landlord: Maya Apartments AS

Email: apartments@maya.no

Phone: +47 917 07 780

Our office hours: Monday – Friday | 9:00 AM – 4:00 PM

Saturday and Sunday | Closed

We are always here for you! Our emergency phone is available 24/7. So if you need assistance, we are just a phone call away. Please follow simple instructions when calling, and we will be quick to assist you.